

## Policy, Strategy and Partnerships

## Business Plan 2021-22

Cabinet - 08/03/2021

Appendix C – Engagement with Scrutiny

## **Summary**

A Scrutiny members' workshop took place on 3 February 2021:

- To engage members in the substance of the Business Plan
- To consider the emerging Performance Framework and its usefulness for member scrutiny
- To gather views to inform consideration and noting at Overview and Scrutiny Management Board on 5 March 2021.

An agenda and draft documents were circulated ahead of the workshop for members to review before the group discussion. The workshop was facilitated online via Zoom and online breakout rooms.

During the workshop, members suggested various text and presentational updates based on discussions around specific actions. As a result of the input and discussions a number of changes were made to the draft Business Plan including on references to mental health, clean air zone, capital projects and commercial ideas as part of workforce organisational priorities.

Feedback was provided that given the online-only nature of the workshop, it would have been improved if there was greater opportunity for members to directly interact with the document e.g. the use of online tools to enable participants to write comments on the text. It was noted that presenting via screen and reviewing each theme as separate items made it challenging for members to view the full range of commitments and actions across the entire plan.

Officers will take away this feedback as we review the process next year, including as part of the refresh of our Corporate Strategy. We recognise an in-person workshop may have better enabled a broader approach and will consider this in future planning.

Due to the extensive workshop on 3 February and subsequent changes, the plan is being submitted for noting only at OSMB on 5 March 2021.

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